



National Fuel's Conservation Incentive Rebate Program Begins Fourth Year *Money-saving rebates and free weatherization services are included*

(December 2, 2010) WILLIAMSVILLE, NY – National Fuel Gas Distribution Corporation's New York division, the natural gas utility serving approximately 500,000 customers in Western New York, announces the continuation of its Conservation Incentive Program (CIP) for a fourth year. The CIP was approved by the New York State Public Service Commission (PSC) in late November.

The CIP includes money-saving rebates for residential and non-residential customers for purchasing high-efficiency natural gas equipment. It also offers free weatherization services for qualifying low-income households. National Fuel was the first natural gas utility in New York state to offer customers a comprehensive, multi-million dollar conservation and energy efficiency program designed to help customers reduce their natural gas consumption.

Since its inception in 2007, the CIP has provided more than \$5 million in improvements to weatherize 1,500 homes across Western New York with an expectation that more than 2,700 homes will be completed by the end of 2011. As well, the CIP has supported more than 27,000 residential furnace and water heater rebates and more than 900 equipment rebates to commercial customers. The program also supports jobs for small businesses as local, certified contractors with hundreds of employees work to weatherize homes through this program.

Details on Rebates for Residential Customers: The CIP offers residential customers in National Fuel's Western New York service area a number of money-saving rebates when they replace specified appliances with new, energy-efficient models or install an Energy Star®-rated programmable thermostat. The rebates will be available for equipment installed from Dec. 1, 2010 through Nov. 30, 2011. Applications for these rebates must be postmarked by March 31, 2012 to be eligible for the rebate. Rebates are available for the following items:

	Required Minimum Efficiency	Rebate Amount
Space Heating		
Hot Air Furnace	90% AFUE	\$250
Hot Air Furnace w/ ECM	90% AFUE	\$350
Hot Water Boiler	85% AFUE	\$350
Steam Boiler	81% AFUE	\$200
Programmable Thermostat (must be installed by a licensed contractor)	ENERGY STAR®-rated	\$25
Water Heating		
Indirect Water Heater	N/A	\$250

(AFUE) – Annual Fuel Utilization Efficiency is the most widely used measure of a furnace's heating efficiency. It measures the amount of heat actually delivered to a house compared to the amount of fuel that must supply the furnace. Please note that restrictions do apply, visit www.nationalfuelthought.com for additional information.



Residential rebate applications for qualifying equipment installed between November 1, 2007 and November 30, 2010 must be **postmarked by March 31, 2011**. Rebate applications are available for corresponding years on National Fuel's CIP website at www.nationalfuelforthought.com - where customers can also find rebate schedules applicable for those time periods.

Details on Rebates for Non-Residential Customers: Rebates are available for small, non-residential customers whose facilities use less than 12,000 Mcf (thousand cubic feet) of natural gas per year for upgrading to more energy-efficient equipment. These customers can choose from one of two rebate options:

1. **Fixed (Pre-Qualified) Rebate** – Fixed rebates available on pre-qualified equipment. The list below summarizes the types of equipment and rebates associated with upgrades to those items that are now being offered as part of the CIP.
2. **Customized (Performance-Based) Rebate** – Rebates are determined on a case-by-case basis, based on the results of an energy-use analysis.

Fixed rebate requirements for select natural gas appliances include:

Equipment		Minimum Required Efficiency		Rebate Amount	
		(<300 kBtuh)	(300-499 kBtuh)	(500-1,000 kBtuh)	(>1,000 kBtuh)
Hot air furnace	90% AFUE	\$500	N/A	N/A	N/A
Hot water boiler	85% AFUE	\$600	\$750	\$1,500	\$2,500
	90% AFUE	\$1,000	\$1,500	\$2,500	\$3,500
Steam boiler	81% AFUE	\$600	(\$2/kBtuh) \$600-\$1,000	(\$2/kBtuh) \$1,000-\$2,000	(\$2/kBtuh) \$2,000+

Equipment	Minimum Required Efficiency	Rebate Amount
Space Heating		
Unit Heater	90% AFUE	\$1,000
Low Intensity Infrared Heater	N/A	\$500
Programmable Thermostat	Energy Star®-rated	\$25
Water Heating		
Storage Tank Water Heater	0.61 EF	\$150
Tankless Water Heater	0.78 EF	\$350
Cooking		
Fryer	Energy Star®-rated	\$750
Broiler	30% AFUE	\$500
Convection Oven	40% AFUE	\$500
Combination Oven	40% AFUE	\$750
Steamer	Energy Star®-rated	\$750
Griddle	45% AFUE	\$500

(AFUE) Annual Fuel Utilization Efficiency

(EF) Energy Factor

(kBtuh) 1,000 Btu per hour



As an alternative to a fixed rebate, a customized rebate is offered to non-residential customers in partnership with the New York State Energy Research and Development Authority (NYSERDA) through its Existing Facilities Program for customer facilities using less than 12,000 Mcf (thousand cubic feet) of natural gas per year.

For these customers, the customized rebates could be as much as \$15/Mcf of the gas usage savings up to \$25,000 per project. Small, non-residential customers interested in customized rebates should call 1-866-NYSERDA, or 1-866-697-3732 to learn more.

A Savings Card program, offering discounts from National Fuel's energy partners on services and materials related to energy use and energy conservation, is available through the CIP. Discounts are available on items such as furnace filters, weatherization items, furnace cleaning services and tune-ups, and new appliances.

The PSC also approved the continuation of the CIP's free weatherization assistance for qualifying low-income customers, which is administered in partnership with the NYSERDA, through its established EmPower New YorkSM program. Customers who may be eligible for free weatherization assistance through the CIP will be identified by National Fuel and social service providers and referred to EmPower New YorkSM.

"We are pleased that CIP continues to meet the high standards of performance applied by the New York State Public Service Commission to this and other conservation and efficiency programs across the state," said Karen L. Merkel, National Fuel spokesperson. "By approving CIP for a fourth year, this validates that the program meets the PSC's statewide objectives of promoting energy conservation and strikes an appropriate balance in the delivery of benefits to all customers."

To learn more about the CIP or to download rebate applications for both residential and non-residential customer rebates, visit www.NationalFuelForThought.com or call 1-800-365-3234.

National Fuel Gas Distribution Corporation comprises the utility segment of National Fuel Gas Company, a diversified energy holding company that is engaged in a number of natural gas-related activities. The Utility provides natural gas service to approximately 500,000 customers in Western New York. Additional information about National Fuel and its customer services is available at www.nationalfuelgas.com or by calling 1-800-365-3234.